

Tyler Jon Warnecke
2209 4th Avenue
Stevens Point, WI 54481
Email: tyler.warnecke@aol.com
Cell: (262) 758-1375

Objective

To obtain a programming position at a company that will utilize my dedication to work.

Technical Skills

- HTML, CSS, JavaScript
- Microsoft Office Suite
- C#
- Swift

Education

Mid-State Technical College, Stevens Point, WI **AUG 2016 to Present**
• Associate of Applied Science IT Software Development

University of Wisconsin Stevens Point, Stevens Point, WI **SEP 2012 to MAY 2016**
• General Education

Gateway Technical College, Elkhorn, WI **JAN 2012 to MAY 2012**
• Certified Nursing Assistant

Professional Experience

Great Lakes, Stevens Point, WI **AUG 2017 to Present**
Customer Care Agent

- Maintain correspondence with consumers regarding financial accounts
- Accept payments on behalf of account holders
- Provide assistance to customers struggling to make payments

Staples, Plover, WI **APRIL 2017 to JULY 2017**
Technology Sales Associate

- Repaired computers brought in by customers
- Assisted customers in purchasing new technology
- Maintained a safe and clean work environment

Berkshire Hathaway Travel Protection, Stevens Point, WI **JUL 2013 to AUG 2016**
Call Center Agent

- Provided assistance to customers who needed GPS navigation
- Provided customers with information beyond what was required, if asked

Kwik Trip, Stevens Point, WI

JUL 2015 to JAN 2016

Crew Member

- Positive customer interaction with the guests
- Cleaned and stocked the store shelves

The Geneva Inn, Lake Geneva, WI

JUL 2011 to JUL 2013

Assistant Cook

- Maintained a clean and safe working environment
- Cooked appetizers and desserts for customers

Engerman Contracting, Lake Geneva, WI

MAY 2011 to AUG 2011

Cleaning Crew

- Maintained a clean and safe working environment at construction sites

Personal Enhancement

Apple World Wide Developer Conference (WWDC)

JUN 2017

Attendee

- Attended WWDC and learned about the upcoming software for Apple products

Volunteer Services

Computer Assistance

MAR 2016 to Present

- I've been helping an elderly woman learn how to use her iMac and other computer essentials for over 2 years